

Terms and Conditions – Kronospan Design Centers

Effective Date

Effective Date: April 2025

Welcome

Welcome to www.krono-dc.com, the official website of Kronospan Design Centers, owned and operated by Kronoplus Limited, located at 183 Argali House, Triq il-Fortizza, Mosta, Malta ("we", "us", "our"). By accessing or using this website, including our online appointment booking system, you agree to comply with the following Terms and Conditions. If you do not agree, please discontinue use immediately.

1. Definitions

"Website" refers to www.krono-dc.com and all related subdomains.

"User" refers to any person accessing the website.

"Personal Data" refers to any information that identifies an individual, as defined by the General Data Protection Regulation (GDPR).

"Intellectual Property" includes trademarks, copyrights, designs, patents, and proprietary information.

2. Privacy and Data Protection

We process personal data in compliance with the General Data Protection Regulation (EU) 2016/679 (GDPR). For details on how we collect, use, store, and protect your data, please review our Privacy Policy.

We process your personal data on the basis of your consent (e.g., for marketing communications), the performance of a contract (e.g., managing your appointment), and/or our legitimate interests (e.g., website analytics and customer service).

Under GDPR, you have the following rights:

- Right to access your personal data.
- Right to rectification of inaccurate or incomplete data.
- Right to erasure (right to be forgotten).
- Right to restrict processing of your data.

- Right to data portability.
- Right to object to processing for marketing purposes.
- Right to withdraw consent at any time.

To exercise these rights, contact privacy@krono-dc.com

We retain your data only as long as necessary to fulfill the purposes described in these Terms, including legal, accounting, or reporting obligations.

Our website uses cookies and similar technologies. For full details on how we use cookies and how you can manage them, please see our Cookie Policy.

3. Accuracy and Use of Information

Whilst we use all reasonable attempts to ensure the accuracy and completeness of information on this website, we are not responsible if the information that we make available on this website is not accurate or complete. Any reliance upon the material on this website shall be at your own risk. You agree that it is your responsibility to monitor any changes to the material and the information contained on this website.

4. User-Generated Content and Intellectual Property

Except for your personal information, which is governed by our Privacy Policy, any non-personal communication or material you transmit to this website, including but not limited to data, questions, comments, suggestions, or other information, will be treated as non-confidential and non-proprietary. By transmitting such material, you grant Kronoplus Limited a worldwide, non-exclusive, royalty-free license to use, reproduce, distribute, and otherwise utilize the material for any purpose, including but not limited to product development and marketing. You confirm that your submission does not infringe third-party rights or violate any applicable laws. We are not obligated to use any submissions received.

5. Online Appointment Booking System

Users can schedule appointments through our online booking system. By booking an appointment, you agree to provide accurate and complete information.

If you need to cancel or reschedule an appointment, please do so at least 24 hours in advance through the booking system or by contacting us directly.

Information provided during the booking process will be used solely for scheduling and managing your appointment and will be handled in accordance with our Privacy Policy.

6. Liability and Disclaimer of Warranties

This website is provided to you on an "as is" and "as available" basis. Consequently, we give no warranties of any kind, whether express, implied, statutory or otherwise (including the implied warranties of merchantability or satisfactory quality and fitness for a particular

purpose) including warranties or representations that material on this website will be complete, accurate, reliable, timely, non-infringing to third parties, that access to this website will be un-interrupted or error-free or free from viruses, that this website will be secure, that any advice or opinion obtained from us through this website is accurate or to be relied upon and any representations or warranties thereto are accordingly expressly disclaimed.

7. Prohibited Activities

You are prohibited from doing any act that Kronospan in its absolute discretion may deem to be inappropriate and/or would be deemed to be an unlawful act or is prohibited by any laws applicable to this website including but not limited to:

- any act that would constitute a breach of either the privacy (including uploading private information without the concerned individual's consent) or any other of the legal rights of individuals;
 - using this website to defame or libel Kronospan, its employees or other individuals or acting in such a way that brings into disrepute the good name of Kronospan;
 - uploading files that contain viruses that may cause damage to the property of Kronospan or the property of other individuals; and
 - posting or transmitting to this website any non-authorized material including but not limited to material that is in our opinion likely to cause annoyance, detrimental to or in violation of Kronospan or third party's systems or network security, defamatory, racist, obscene, threatening, pornographic or otherwise unlawful.
- Prohibition of Data Scraping and Use in Artificial Intelligence

Any unauthorized use of our website for scraping or as a source for AI development constitutes a violation of these Terms and Conditions and may result in legal action. Kronoplus Limited reserves the right to monitor website activity and block or restrict access to users or systems engaged in such activities.

8. Third-Party Links

This website may be linked to other sites. Following such links, external sites may appear as a full screen (in which case you will need to use the back button on your browser to return to this website) or within the frame of this site (in which case you will be able to return to this website by using the navigation buttons within the frame). Where an external website appears within the frame of this website, this is purely for the ease of navigation back to this website and does not indicate any responsibility on the part of Kronospan for the external website concerned. Since we have no control over and do not endorse any external sites to which this website is linked, you acknowledge that we are not responsible for the content of any external sites.

9. Website Access and Termination

We reserve the right to restrict, suspend or terminate without notice your access to this website or any feature of this website or any feature or part thereof at any time. Users will receive notice before termination, except in cases of illegal activity.

10. Jurisdiction and Dispute Resolution

These Terms and Conditions and any disputes or claims arising out of or in connection with these Terms and Conditions are governed by and construed in accordance with the laws of Malta. Disputes shall be settled via arbitration or before the competent courts of Malta, at the user's discretion, unless otherwise required by applicable law.

11. Amendments

We may at any time revise these Terms and Conditions. You are bound by any such revisions and should therefore periodically review the then current Terms and Conditions. Continued use of the website constitutes acceptance of the modified terms.

Contact

For inquiries, contact info@kronospan.com.

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Note

This version reflects our online booking system, GDPR compliance, and user protections in accordance with www.krono-dc.com services.